

# 3 Considerations for Building Trust in AI

AI systems are only as good as the data they're trained on.

Low quality data inputs = low quality AI outputs.



**Garbage In = Garbage Out**

**Only 20%** of leaders report achieving over 80% data accuracy with their AI.<sup>1</sup>

## 1 Vet Data Sources Carefully

**AI often trains on publicly available data.**

This data can be biased, inaccurate or misinformation.



**Thoroughly vet inputs** before training AI.

## 2 Validate AI Recommendations

AI requires **human intervention** and evaluation.

**97%**

of businesses report human evaluation is important for accurate model performance.<sup>1</sup>

**Check results** for relevance and accuracy.

**Apply constraints** and sanity checks to models.

**Add critical context** to AI insights from domain experts.

## 3 Embed the Human Touch

Ensure that your people **understand the tools** and **identify improvements** at every step.

**74%** of global businesses are not reducing unintended bias.<sup>2</sup>

**68%** of businesses are not tracking model drift.<sup>2</sup>

**61%** of business can't ensure that they can explain AI-driven decisions.<sup>2</sup>

**AI is a tool**, not a decision maker. Human intelligence should work alongside AI intelligence.